

**MID-FLORIDA
AREA AGENCY
ON AGING**

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May 14,2004

Mr. Craig Maurer

PYA Solutions Florida, LLP
6745 Phillips Industrial Blvd.
Jacksonville. FL 32256

Dear Craig,

PYA Solutions performed the original installation and implementation of Great Plains software for our agency, and continues to provide on-going assistance as needed without delay.

One of the major reasons we selected PYA was the abundance of positive recommendations from other clients, and their responsiveness to their needs on an on-going basis We have also experienced this first hand, as our questions I have been answered -without delay.

Upon our election ID implement Great Plains, FYA was able to meet our needed time frame. We also were pleased with the responsiveness after the installation on several issues that appeared to provide major obstacles to our progression

We were, and continue to be, very satisfied with the help and assistance that PYA continues to provide to us, and would recommend them to other companies with business software needs.

Yours truly,



Barbara Ziebart, Director Division
of Financial Operations

**ELDER
AFFAIRS**

Sponsored by the Mid-Florida^ Agency on Aging. Inc. and
the State of Florida Department of Elder Affairs.

